

# Computer Accessory STORE

*We're Just Around the Corner !*

## Customer Satisfaction Letter Following Your Repair

Dear Valuable Customer,

As you have recently had your Computer/Printer repaired at our shop, we would like to know if:

- + (most importantly) You are SATISFIED \_\_\_\_\_ Yes / No \_\_\_\_\_
- + Your Computer/Printer WORKS FINE now or are there issues you would like us to know:  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_
- + You would like us NEXT TIME to change anything in our services \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_
- + You would like to PARTICIPATE in:
  - Special events
  - Vendor product presentations
  - Troubleshooting workshops
  - Make a suggestion: \_\_\_\_\_
- + You want to communicate to us anything else: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

And we want to say: **THANK YOU !**

(you can send your reply by e-mail at: [fix@accessorystore.com](mailto:fix@accessorystore.com)  
or fax 202.628.1086 or simply walk-in again (!): 1522 K Street, NW)

*Our Services: data recovery / data backup / spyware&virus removal / installations  
(memory, drives, video cards, motherboards) / upgrades / tune-ups*

*We Do Repairs: laptop - screens, power ports, motherboards / PC's / component level /  
laser printers (\*90 days warranty on all work\*)*

*We buy&sell used laptops and desktops*